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MAKATIMED BEAT is a monthly newsletter of the Makati Medical Center



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Makati Medical Center celebrates 52nd Anniversary

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Commendations



The MakatiMed Community Pantry provides grocery supplies, disinfection kits, and other goodies to MakatiMed partners.

On its 52nd founding anniversary, Makati Medical Center hosted events and activities on ground and online, spearheaded by the Human Resource Management and Development Division (HRMDD).

The hospital offered a Thanksgiving Mass on May 31, 2021 at the Ledesma Hall. The mass, which was streamed online for the MakatiMed Community, was presided by Rev. Fr. Genardo O. Diwa, head of the Liturgical Commission of the Archdiocese of Manila.

HRMDD hosted an engaging activity titled, "CHARGE! The MMC Variety Show", which enabled MakatiMed employees to showcase their talent in singing and dancing through a Singing Contest and I Am MMC Dance Challenge. The video entries of the competitions were posted on DALOY: The Official MakatiMed Employees Facebook Community group where members watched and voted to determine the winners.

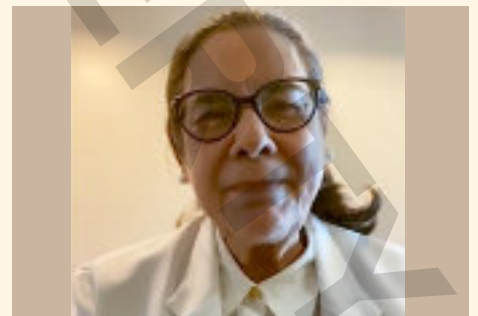
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MakatiMed honors employees, staff on Service Recognition Awards

The Makati Medical Center community celebrated its employees' achievements and exemplary acts of service at the Service Recognition Awards, an annual event that aims to recognize various medical and corporate staff in conjunction with MakatiMed's anniversary celebration.

On the hospital's 52nd anniversary, the Service Recognition Awards premiered online on the official MakatiMed Facebook Community group and via Zoom on May 31, 2021. This is the second year in a row that the awards ceremony was held online due to the COVID-19 pandemic.

With the theme, "Onwards Together," Medical Director Saturnino P. Javier, MD said in his opening remarks that he is grateful to all the men and women who have served the institution throughout the years. "This occasion should likewise be an opportunity to remind us to keep on rendering the kind of healthcare that Makatimed has been known for decades: healthcare that is compassionate, top quality, world-class, ethical, and most especially patient-centered."



Dr. Asuncion A. Reloza shares her experience in MakaDMed for the last 50 years.

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MakatiMed introduces incoming Clinical Department Chairpersons

The Office of the Medical Director announced the appointments and re-appointments of the following Clinical Department Chairpersons on behalf of the Search and Selection Advisory Committee.

The appointments are for a period of three (3) years, effective July 1, 2021 to June 30, 2024.

Department	Appointee
Anesthesiology	Amelia A. Reyles, MD
Dental Medicine	Maria Carmen N. Yulo, DMD
Dermatology	Elsie P. Floreza, MD
Emergency Medicine	Amado A. Flores III, MD
Legal Medicine	Rodel V. Capule, MD
Medicine	Jose Paulo P. Lorenzo, MD
Neurological Sciences	D. Darwin A. Dasig, MD
Obstetrics & Gynecology	Mercedes P. Viduya, MD
Ophthalmology	Sherman O. Valero, MD
Orthopedic Surgery	Antonio A. Rivera, MD
Otorhinolaryngology	Joseph Ray Richard R. Cedeño, MD
Pathology & Laboratories	Joey D. Borromeo, MD
Pediatrics	Ma. Rosario P. Marin, MD
Physical Medicine & Rehabilitation	Joseph Gerard P. Lipana, MD
Radiology	Jackson U. Dy, MD
Surgery	Jaime S.D. Songco, MD

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Makati Medical Center celebrates 52nd Anniversary

PLACE	SINGING CONTEST	DEPARTMENT
1 st	Catherine Anne D. Alix	Professional Services Cluster 2
2 nd	Maria Cecilia N. Macatangay	Professional Services Cluster 2
3 rd	Brittany A. Abayon	Professional Services Cluster 2

PLACE	I AM MMC Dance Challenge
1 st	General Nursing Unit – Nursing and Patient Care Services Division
2 nd	Cluster 3 - Service Operations Division
3 rd	Operations Support - Service Operations Division



The General Nursing Unit of NPCSD show the winning dance choreography for I Am MMC Dance Challenge.

The variety show, which was streamed via Zoom on June 4, also hosted a raffle draw which picked 51 winners of P500, 26 winners of P1,000, 12 winners of P1,500, 15 winners of P3,000, 5 winners of P5,000, and 2 winners of P10,000.

A total of 3 employees won the Trivia Game Show as they correctly answered questions about a variety of topics, from pop culture to medical science.

Proving that the anniversary celebration is also about giving and sharing, MakatiMed staff and employees donated to fill the MMC Community Pantry. MakatiMed's third-party staff claimed their grocery bags, new footwear, disinfection kit, and other goodies from the pantry on June 1.

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Preparing for your newborn? Here are the new Always Safe protocols in MakatiMed

MakatiMed is committed to keep you and your baby safe in these times

Preparing for your baby's arrival can be an overwhelming task. You'll be filled with both excitement and worry as you strive to deliver your baby as safely as possible. Top hospital in the Philippines Makati Medical Center (MakatiMed) understands how you feel, especially now that there's a global pandemic.

That's why the hospital has its strict "Always Safe" protocols and practices to keep you and your baby safe, comfortable, and well on your way to living a "Healthy Normal".

"MakatiMed has state-of-the-art delivery and operating room (OR) suites that are especially designed for an expecting mom's needs. The healthcare providers include obstetric, anesthesiology, and pediatric consultants. They are ably assisted by the residents and nurses who are all highly experienced in labor, delivery, and newborn care," says Ramon T. Reyles, MD, Head of the Constantino P. Manahan Delivery Room Complex at MakatiMed.

Moms who are delivering their babies soon, are required by their doctors to undergo the Reverse Transcription-Polymerase

Chain Reaction (RT-PCR) swab test prior to admission. This is usually done at 38 weeks. It may be done sooner if your doctor deems that you can go into labor earlier.

You are then asked to go on quarantine after a negative swab until your admission to prevent any contact with a COVID-19 positive individual. If you haven't been tested for COVID-19 but are already experiencing labor, you will be taken care of in the Delivery Room red zone. The red zone has an examination and observation area where women with no COVID-19 test results yet are seen. If you show symptoms or have tested positive for COVID-19, you are going to be examined, undergo labor and deliver in the Infection Control Treatment Rooms inside the complex.

All the hospital staff in the Red zone wear level 3 Personal Protective equipment (PPE) in compliance with the hospital protocol to prevent the transmission of the COVID-19 virus. Personnel in the Infection Control and Treatment Rooms wear

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MakatiMed honors employees, staff on Service Recognition Awards

The division and medical heads took turns in presenting the awards in various categories: 2020 Shining Star Awards, Service Recognition to Employees and Consultants who served for 10 to 50 years, as well as Special Awards and Recognitions for employees and doctors who had their papers published in peer-reviewed journals, presented their papers in local and international fora, won competitions, and those who were elected in different medical associations.

For the very first time, the presentation of the Mariano Alimurung Outstanding Fellow Award was also conducted in this year's Service Recognition Awards ceremony. This award was designed to provide a positive and motivational persuasion to outstanding graduates of MakatiMed's training programs.

Adoracion M. Nambayan-Abad, MD, one of the four 50-year service awardees, said in a video message that MakatiMed has been her second home since she started working in the institution in her 20s. "It is my pride and privilege to belong to this institution and become part of its first 50 years of existence," she said. "With the younger generation of doctors and staff, we hope and pray that we continue to preserve its brand that is Makati Medical Center."

Looking ahead at the 53rd anniversary celebration, Chief Finance Officer Arnold C. Ocampo announced

that they will introduce the VMV Award next year to celebrate medical staff, house staff, and employees who have exemplified MakatiMed's core values of integrity, service excellence, compassion, teamwork, and professionalism.

Special guest Gary Valenciano also sent a video message addressing the hospital community, thanking each and

every one in MakatiMed who has made a difference in the lives of its patients in the last 52 years. "My thank you may be a lot, but they only represent a small part of how many others through the course of time have been moved and touched and saved by people like you in MakatiMed," he said, adding that he is praying for everyone's protection during this pandemic.

In her closing remarks, President and CEO Atty. Pilar Nenuca P. Almira emphasized MakatiMed's mission to render service even in the most challenging of times. "What we share is a lifetime commitment to help, to serve, and to be enriched. Despite this gargantuan task, I remain optimistic because we have in our roster the best healthcare professionals the country has ever seen, the most committed support staff that we could ever ask for," she said.

Atty. Almira also shared that it has warmed her heart to hear the stories of heroism and selfless acts of this year's service awardees, thus she is confident that the legacy of the kind of service MakatiMed's staff have been rendering will continue in the years to come. "I trust that we will continue to give it our all to make the best of what we have today. As long as we maintain a united front, we can keep looking ahead with optimism. We will continue to forge onwards together," she said.



Atty. Pilar Nenuca P. Almira, President and CEO, expresses how proud she is of the awardees this year, citing their passion and commitment for service excellence.



Dr. Adoracion M. Nambayan-Abad, 50-year service awardee, recalls her early years in MakatiMed.

Anniversary Awardees

Service Recognition for Medical Doctors and Employees

MEDICAL DOCTORS

10 YEARS

Madelene N. Ang-De Joya, MD
 Marcelino T. Cadag, MD
 Karen Sophia M. Calixto-Mercado, MD
 Janice C. Caoili, MD
 Joanne De Grano-Marave, MD
 Arvin Joseph R. Gamboa, MD
 Marie Eugenie Noel-Gamboa, MD
 Ma. Cecilia G. Gonzales, MD
 Daniel M. Luchangco, MD
 Ana Marie R. Madamba-Burgos, MD
 Andrei Rhoneil M. Rodriguez, MD
 Maria Luz M. Espinosa, MD
 Filomena S. San Juan, MD
 Anna M. Treichler, MD
 Joel Reginald C. Unson, MD
 Mercy Jeane G. Uy-Aragon, MD
 Victor Q. Zapanta, MD

15 YEARS

Eleonor P. Asuncion-Galimpin, MD
 Noel S. Aypa, MD
 Leo Carlo V. Baloloy, MD
 Cecilia P. Barros-Presbitero, DMD
 Eduardo R. Bautista, MD
 Rodel V. Capule, MD
 Neila A. Cejudo, MD
 Ernesto P. Chua, MD
 Romeo M. Diaz, MD
 Manuel Gerardo D. Dulay, MD
 Roel Leonardo R. Galang, MD
 Marie Rhiamar S. Gomez, MD
 Ma. Cristina T. Gomez-Fores, MD
 David Harold C. Gosiengfiao, MD
 Joaquin Emilio Fausto G. Jison, MD
 Wilfrida A. Jison, MD
 Emmanuel R. Kasilag, MD
 Stephen Thomas F. Lacson, MD
 Anna Lisa A. Lopez-Gabriel, MD
 Gary John V. Mercado, MD
 Roman D. Navarro, MD
 Michael C. Padlan, MD
 Maria Luisa C. Panlilio, MD
 Josephine P. Quintos, MD
 Arlene A. Ricarte-Bravo, MD
 Josierina Y. Sarmiento-Veloso, MD

Jorge A. Sison, MD
 Marian G. Suarez, MD
 Mae C. Syki-Young, MD
 Patricia Anne T. Tinio, MD
 Rodolfo Jr G. Tuazon, MD

20 YEARS

Maria Lena D. Ablis-Sun, MD
 Kathleen H. Baldivia, MD
 Ma. Rebecca C. Chung-Santos, MD
 Sotero C. Crisostomo, Jr., MD
 Gerard Thomas O. De Jesus, MD
 Rosalina B. Espiritu-Picar, MD
 Anthony Dexter G. Griño, MD
 Benjamin G. Herbosa, MD
 Elizabeth C. Ifurung-Gonzales, MD
 Geraldine S. Lazaro, MD
 Jon Edward B. Jurilla, MD
 Ma. Ysabel G. Lesaca-Medina, MD
 Eusebio Antonio G. Llamas, MD
 Clavel M. Macalintal, MD
 Leonardo D. Mangubat, MD
 Perry N. Noble, MD
 Arnel S. Nuguid, MD
 Marysia Stella T. Recto, MD
 Luis Roberto F. Rivera, Jr., MD
 Antonio V. Santiago, MD
 Elizabeth D. Serra-Santos, MD
 Santiago Antonio B. Sibayan, MD
 Sherman O. Valero, MD
 Gia D. Wassmer, MD

25 YEARS

Mario Benito F. Bautista, MD
 Enrique E. Campos, MD
 Susana P. Campos, MD
 Jose Dante P. Dator, MD
 Maria Barbara M. Domingo, MD
 Gabriel G. Gabriel, MD
 Rowena F. Genuino, MD
 Patricio B. Guzman, Jr., MD
 Ma Victoria S. Jalandoni-Cabahug, MD
 Joselito D. Legaspi, MD
 Grace C. Luna-Cabrera, MD
 Adrian E. Manapat, MD
 Belen P. Rajagukguk, MD
 Mercedes P. Viduya, MD
 Michael C. Wassmer, MD

30 YEARS

Geraldine J. Campos, DDS
 Edward Dennis G. Cruz, MD
 Eusebio L. Debuque, MD
 Victor L. Gisbert, MD
 Alexis L. Reyes, MD
 Roxana M. Sison, MD

35 YEARS

Wilma A. Baltazar, MD
 Ma. Evelyn T. Capistrano, MD

40 YEARS

Ma. Bernardita T. Gabriel, MD

45 YEARS

Bienvenido V. Cabral, MD
 Esperanza I. Cabral, MD
 Manuel O. Fernandez, Jr., MD

50 YEARS

Adoracion M. Nambayan-Abad, MD
 Asuncion A. Reloza, MD
 Pacita R. Salceda, MD
 Socorro B. Velasco, MD

EMPLOYEES

10 YEARS

Nadia Marie A. Aguirre
 Leah L. Ante, RN
 Melissa Anne A. Balcos, RPh
 Maryam Razel I. Banares
 Gina D. Betito, RN
 Engiely V. Camino-Lingcong, RN
 Teofilo A. Castillo Jr., RN
 Malcolm Arnold P. Cheng, PTRP
 Randy R. Colocado, PTRP
 Richelle R. Cunanan, RN
 Mark Christopher Y. Dabu
 Edelman P. Del Mundo, RN
 Bobby A. Dela Rosa
 Jerome R. Delos Reyes Jr
 Ericxon P. Escaran
 Niel O. Herrera
 Kathleen E. Iguban, PTRP
 Cristy Anne I. La Madrid
 Mark James M. Labao
 Joana Marie M. Landicho
 Maria Victoria T. Maguad, RMT
 Roland Roniel N. Medina
 Sabrina Mae B. Murillo, RCh

Arnold C. Ocampo
 Jertrude C. Oliveros
 Jay-Ar G. Paguio, PTRP
 Maria Elena B. Pajarillo
 Ma. Cecilia P. Paje, RN
 Chime S. Paraso, RN
 Domingo E. Pondoyojr., ECE
 Josephine D. Posadas
 Juvie U. Presentacion, RN
 Karla Cristina B. Protacio
 Eva Marie E. Sabidong
 Edgardo B. San Juan, PME
 Mary Grace A. San Juan
 Carlo Antonio S. Soriano, RN
 Kristine C. Surla
 Helene Bernice G. Uy

15 YEARS

Arnida J. Abarico
 Lhorelyn F. Agtarap, RN
 Jocelyn A. Alegado, RN
 Rowena T. Alvarez
 Roda Mae S. Amor, RMT
 Leonides B. Bernal, RN
 Marianne C. De Guzman, RN
 Charissa S. De Luna, RN
 Jude Albert O. Dublado, RN
 Joselito J. Egoc
 Ma. Concepcion V. Garcia-Santos
 Helen C. Imbuido
 Jose L. Litiatico III
 Claire S. Lopez
 Fatima May H. Monteras
 Josephine C. Ortega
 Vianca M. Ragrag
 Grace M. Raguine
 Leslie Rose F. Ramos, RMT
 Eileen A. Rosales, RN
 Gerlyn O. Soriano
 Vergel G. Tandoc, RN
 Ayesha Cara C. Tolentino

20 YEARS

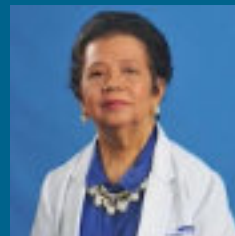
Aaron D. Bacani, RPh
 Odessa P. Caimoy
 Alma C. Chuidian, RND
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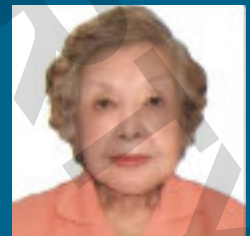
Adoracion M. Nambayan-Abad, MD
 Cardiology
 50-Year Awardee



Asuncion A. Reloza, MD
 Pediatric Cardiology
 50-Year Awardee



Pacita R. Salceda, MD
 Psychiatry
 50-Year Awardee



Socorro B. Velasco, MD
 Plastic, Reconstructive &
 Aesthetic Surgery
 50-Year Awardee

Farrah B. Delos Santos, RN
Santiago G. Egoy
Mona Michelle F. Leal, RMT
Doreen M. Manlapaz, RN
Narcisa G. Matira
Mary Grace M. Moog
Melanie D. Moreno
Bridgette B. Nillo
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Lorena I. Soriano
Gladys S. Turingan, RN
Ma. Rhesa B. Valenzona, RN
Marelino D. Vinluan Jr.

25 YEARS

Angelo T. Alcantara
Linuela L. Ansay
Alberto G. Arenas
Larry T. Balmaceda
Regina H. Bambalan
Anna Lou C. Bunag
Bienvenido A. Catuera
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Cecilia T. Oliveros
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Araceli A. Quijia
Leandro I. Ramos
Mary Jeane S. Robles, RPH
Anabel B. Sala
Milliard M. Sayat
Ma Rowena S. Tabalina
Welyn B. Yacat

30 YEARS

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Adrian Francisco D. Cruz
Angelito O. Cuenco
Melecia H. De Leon
Manolito O. Juvada
Elmer S. Landero
Cora L. Malonzo
Edna A. Margate
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Geraldine F. Medina
Stephen E. Solis
Ma. Concepcion L. Torres
Rosie L. Vidal
Maria Cecilia B. Yuzon

Marivic T. Zamora
35 YEARS
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Noel C. Mamadra
Cristina A. Mantequilla
Edgardo Allan R. Zapanta, RTRP

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Workforce Management Budget and
Informatics Department
Wound Nursing Care Team

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Angelica Antoinette C. Vega, MD



Why you shouldn't have second thoughts on getting the COVID-19 vaccine

An expert from MakatiMed debunks myths against vaccination

A year after a new coronavirus strain hit Wuhan, China and forced the rest of the world to go on varying degrees and durations of lockdown, the successful development of COVID-19 vaccines offers new hope. While some countries have started the administration of the vaccines, the vaccine rollout in the Philippines can be done as early as the first quarter of 2021 according to the national government. But this piece of



hope is still marred by some hesitations. A survey conducted by Pulse Asia Research in February this year showed that only 6 in 10 Filipinos are not willing to be vaccinated against COVID-19.

An expert from top hospital in the Philippines, Makati Medical Center (MakatiMed), warned that having a bias against vaccines can be dangerous, especially in the middle of a pandemic.

"Getting vaccinated against COVID-19 may be a personal choice, and it's understandable that some may have concerns against it, but COVID-19 vaccines provide another layer of defense against SARS-CoV-2 infection," says Tarcela Gler, MD of the Section of Infectious Diseases.

She explains that getting a vaccine can help the body create an antibody response against COVID-19. It might also prevent people from getting COVID-19 and if they do, it might keep them from having the severe form of the disease.

To help people stay informed about the benefits of getting vaccinated against COVID-19, Dr. Gler debunks some myths and misconceptions on COVID-19 vaccines.

Myth #1: COVID-19 vaccine will give you COVID-19. The COVID-19 vaccines particularly from the United States don't use the live virus that causes COVID-19. For instance, vaccines developed by Pfizer and Moderna use messenger ribonucleic acid (mRNA) that carries instructions to the body to make the spike protein that's on the coronavirus. "These proteins don't connect or reproduce, but they 'teach' your immune system to recognize and remember them as foreign and develops antibodies to destroy it, so it will be ready to attack and eliminate the real SARS-CoV-2 virus," says Dr. Gler.

She adds that it may take a few weeks for the body to build immunity after getting vaccinated against COVID-19. So it's still

possible to be infected with the virus that causes it just before or after being vaccinated. "It's also important to take note that the vaccine causes side effects that may be similar to COVID-19 symptoms like headache, fatigue, fever, and chills," says Dr. Gler.

Myth#2: COVID-19 vaccines aren't safe or effective since they were developed so quickly. COVID-19 vaccines may have been developed quickly but

they have been carefully studied and went through clinical trials involving hundreds of thousands of people. Dr. Gler says the vaccines were developed at record speed because of the worldwide effort from the academe, public health experts, manufacturers, and even regulators who constantly reviewed the development of the vaccines.

"Despite the urgency, the scientific community made sure that no safety protocols were ignored or skipped. They demanded the same level of safety and efficacy standards as they did with other vaccines," she adds.

Myth #3: Natural immunity is safer than getting a vaccine. Dr. Gler warns that getting natural immunity from COVID-19 means one must suffer and survive the disease. Evidence shows that the immunity provided by natural infection maybe short-lived. Hence, vaccination may still be necessary after a natural infection.

"People must be vaccinated to get to herd immunity. If we rely on natural immunity alone, millions of people would die and many more will suffer until we achieve that. Community quarantine would also likely be extended and our society would be shut down much longer, which wouldn't be helpful for everyone in the long run," she adds. "Consider getting vaccinated as another way to protect the people around you, especially if you have loved ones who have a higher risk of developing complications caused by COVID-19."

Getting vaccinated may be a personal decision, but it's a decision that must be made based on the facts on hand and not on anyone's biases against vaccines, Dr. Gler says. "As far as the medical community is concerned, we trust that certain COVID-19 vaccines that will soon be available in the country are indeed safe and effective."

from page 3

Preparing for your newborn? Here are the new Always Safe protocols in MakatiMed

the space-suit looking Level 4 PPE that is complete with its own air supply.

Moms with negative RT-PCR results are assigned to the green zone. This area is the other half of the Delivery Room Complex. All healthcare workers undergo a daily COVID-19 screening process and are provided with quality personal protective equipment (PPE) for their safety and safety of the patients during delivery.

Babies delivered in MakatiMed's C.P. Manahan Complex are evaluated by the Pediatric consultants and residents from the

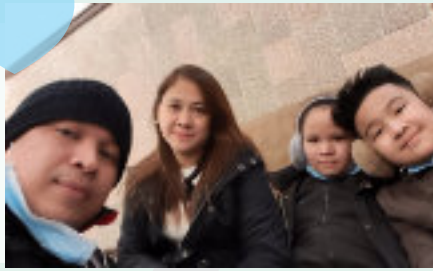
Newborn Services. Included in the pool of Pediatric specialists are the Neonatologists who are highly dedicated in the care of premature babies in the Neonatal Intensive Care Unit (NICU). They are the ones who work wonders in saving the lives of very small prematures who are unfortunate to be born too soon.

"I'm sure that expecting moms have a lot of concerns and fears on their minds especially during this time of the pandemic. Be assured that in MakatiMed, the facilities, and services that we provide cover these concerns and fears. We are here to care", says Dr. Reyles.

Cheers to MakatiMed Dads!

Father's Day Tribute

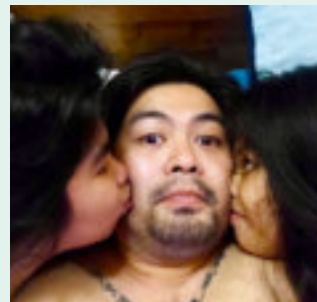
To be a father is more than being a provider and more than being a leader, but it is also spending quality time with your family each minute, each hour, 'till forever! - **Malcolm Arnold P. Cheng, PTRP**, Professional Services Cluster 3



Being a dad makes you realize that life isn't about you anymore but rather life is about giving all you've got and sacrificing to give your flesh and blood a better future :) - **Francis Evan B. Rivera**, Nursing and Patient Care Services



Being a father means taking good care of your family, not only providing with their basic needs but also enveloping them with love and care. Above all, to walk your family towards God. - **Fernando D. Bascuguin, Jr., RN** Nursing and Patient Care Services



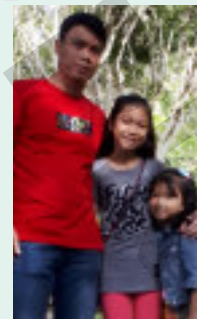
Being a dad literally and figuratively means "EVERYTHING" to me. That is because my lovely daughters are my strength, my inspiration, and the reason for my everything. There's actually no word to describe how happy and in love I am with them. It also means every sacrifice that even if it takes holding off every kiss and every hug that I am dying to give, just for them to be safe in these trying times of the pandemic. I just love them so much! - **Jose L. Litiatco III**, Finance

Anyone can be a father, but it takes someone special to be a dad! The day you came into this world will forever be my favorite day ever! Daddey loves you so much! #MyBlessing #MyEverything #MakatiMedDad - **Arvee B. Vega**, Office of the Medical Director



Being a MakatiMed Dad brings out the best in me for my child. A MakatiMed Dad extends the happiness from home to workplace. I am blessed for MakatiMed is my kid's second home too. ☺ - **Jonathan I. Del Rosario**, Finance

I am a father to my own hospital unit, but more than that, I am a father to my own daughter. There is always that fear that I may contract COVID-19 but seeing my daughter just calmly resting on me always allays whatever worries I may have. My family is the drive that always pushes me to stay safe and work hard. - **Mariano Nicholas C. Torres, III, RN**, Nursing and Patient Care Services



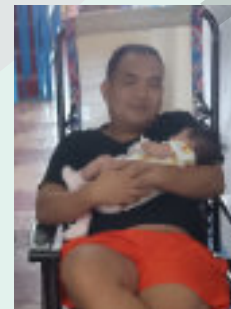
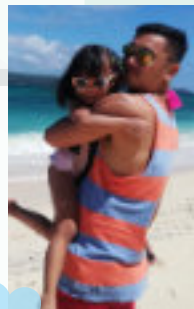
DAD isn't a title given just because your name was indicated in the birth certificate or the DNA result says 99.999999%. But it is given to the person who embraced the pain and sacrificed his own happiness and in return saying "I am proud calling you DAD". - **Michael Ian M. Aldovino**, Finance

I learned a lot of things here in Makati Medical Center especially in taking care of my kids and wife. I'm like a doctor in our house, my kids rely on me in case they get sick. They trust me like I trust MakatiMed. I am proud to be a MakatiMed Dad! - **Alvin Sengson**, Human Resources Management Development Division



Always stay young and healthy, work hard to achieve your goal in life! - **Alvin T. Tiglao**, Professional Services Cluster 3

Being a MakatiMed Dad is like being a superhero. You take care of patients at work despite of the pandemic and at the same time you take care of your family at home. It is not an easy task because of the sacrifices just to provide them everything they need. But all is worth it once you see them after work and as soon as you see them smile or just by simply saying "Thank you and I love you, Dad". - **Ericxon P. Escaran**, Professional Services Cluster 2



Pumapasok ako araw-araw para sa baby ko para mabigay ko lahat ng pangangailangan nya. - **Marco M. Mago**, Office of the Medical Director

“Thank you, MakatiMed, for a smooth and fast Drive-Thru RT-PCR Swab Test.”

“I would like to extend my deepest gratitude to Ms. Erika of the Laboratory Drive-Thru Services and Mr. Joemari of the Billing Department for their kind and prompt assistance regarding my concerns and queries. My schedule was at 9:00 AM, and [we were advised] to arrive 10 minutes early to register. [After that, we] proceeded to the Swabbing Area for the procedure. By 9:03 AM, I’m done with my appointment! The staff was very courteous as well.

Thank you, frontliners! <3”

Andreana Morales
Swab Testing Patient



ENT Center new operating hours

Effective June 14, 2021, the ENT Center will be open for appointments following its new operating hours and scheduling guidelines:

1. Strictly by appointment only. No walk-ins allowed.
2. New operating hours:
 - Monday to Saturday (except Wednesday)
 - 9:00 AM to 5:00 PM only. Cut-off time at 4:00 PM (Audiometry)
 - CLOSED: Wednesdays, Sundays, and holidays
 - No home service at the moment
3. Inpatient Otoacoustic Emissions (OAE) Test/Newborn Hearing Test
 - Between 9:00 AM to 11:30 AM only
 - No OAE on Sundays and holidays. Must be done on Saturdays or a day before the holiday.
 - Newborns discharged on Sundays and holidays maybe scheduled as outpatient within 30 days from birth.

For scheduling and inquiries, please call (+632) 8888 8999 local 3236 or 3237.

#My MakatiMed Story

Commendations

--- Medical Services

Dr. Ramon Liboro

“Please receive this message of thanks and appreciation from me, and my family, regarding the excellent patient care your doctors and nurses extended to my father, during his confinement at MakatiMed last January 2021.

Most especially, I want to express my utmost gratitude to Dr. Mon Liboro, the gastroenterologist who looked after my father. Dr. Liboro really took time to explain the theory and practice behind his methods, and due to that we understood what caused the patient's GI bleed.

Dr. Liboro is the epitome of a kind, patient, empathetic, technically excellent doctor who is able to explain what's going on to laypeople like us. He is very generous with his

time and knowledge, and let us know what to look out for in the future in terms of possible GI issues.

Dr. Liboro is responsive to his patients, and I feel truly lucky to meet him.”

--- Medical Services

Dr. Ramon Reyles

“I just wanted to thank and express my sincere appreciation to Dr. Ramon Reyles for taking such great care of me during my procedure. He was very awesome and really do care. I highly recommend him to anyone who is looking for a specialist.”

--- Nuclear Medicine

“I commend the department for its exemplary service. From the efficiency of the nurses and the rad tech, they made us feel that they truly cared. Everything was explained very well, it

helped ease my father's anxiety about the procedure. My father and I are impressed. Keep up the good work.”

--- Physical Medicine & Rehabilitation

Frances Jaymee Mendoza, PTRP

“Ma'am Jaymee Mendoza of Physical Medicine And Rehabilitation was very nice. She explained well the procedure. She is friendly and has a patient rapport. She deserves to be commended.”

--- Radiation Oncology

Anna Manuel, RRT

“Anna and her team were excellent, always ready to give a helping hand. They will make you feel comfortable throughout the treatment. Showed true heart and soul for service. Keep it up.”